

List of Abbreviations

ADSL	Asymmetric Digital Subscriber Line
ALE	Application Link Enabling
API	Application Programming Interface
APO	Advanced Planner and Optimizer
APS	Advanced Planning and Scheduling
ASAP	Accelerated SAP
ATP	Available-To-Promise
BAPI	Business Application Programming Interface
BN	Business Networking
BNS	Business Networking System
BPR	Business Process Redesign
CAD	Computer Aided Design
CDMA	Code Division Multiple Access
CIO	Chief Information Officer
CPFR	Collaborative Planning, Forecasting, and Replenishment
CRLC	Customer Resource Life Cycle
CRM	Customer Relationship Management
cXML	Commerce Extended Markup Language
DPS	Desktop Purchasing System
DVD	Digital Versatile Disk
DW	Data Warehouse
EAI	Enterprise Application Integration
EAN	European Article Number
EC	Electronic Commerce
ECC	Electronic Commerce Conference
ECIS	European Conference on Information Systems
ECR	Efficient Consumer Response
EDI	Electronic Data Interchange

EDIFACT	Electronic Data Interchange for Administration, Commerce and Trade
ER	Efficient Replenishment
ERP	Enterprise Resource Planning
EU	European Union
GPS	Global Positioning System
GSM	Global System for Mobile Communication
HICSS	Hawaii International Conference on Systems Sciences
HSG	University of St. Gallen
HTML	Hypertext Markup Language
HTTP	Hypertext Transfer Protocol
IBN	Inter-Business Networking
ICS	Information and Communication System
ISO/OSI	International Organization for Standardization / Open Systems Interconnection
IS	Information System
IT	Information Technology
IWI-HSG	Insitute for Information Management at University of St. Gallen
JIT	Just in Time
LAN	Local Area Network
MPEG	Motion Picture Expert Group
MRO	Maintenance, Repair and Operations
MRP I	Material Requirements Planning
MRP II	Manufacturing Resource Planning
MSC	Multi-Supplier Catalog
PDA	Personal Digital Assistant
POS	Point of Sale
PND	Process Network Design
PPC	Production Planning and Control
QR	Quick Response
R&D	Research and Development

RWI	Riverwood International
SC	Supply Chain
SCM	Supply Chain Management
SCOR	Supply Chain Operations Reference-model
SGML	Standard Generalized Markup Language
SMS	Short Message Service
SMTP	Simple Mail Transfer Protocol
TCP/IP	Transmission Control Protocol / Internet Protocol
TQM	Total Quality Management
UPnP	Universal Plug and Play
UMTS	Universal Mobile Telecommunication System
VMI	Vendor Managed Inventory
VR	Vendor Replenishment
WAN	Wide Area Network
WAP	Wireless Access Protocol
WFMS	Workflow Management System
WWW	World Wide Web
XML	Extended Markup Language
Y2K	Year 2000